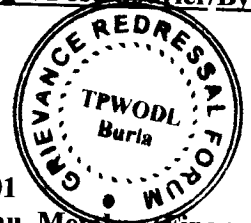


Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ 1953 (4)

Date: 24.09.2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/544/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Narayan Behera At-Salohi, Po-Laimura Dist- Deogarh-768108		4141-1505-0508	7854891157
3	Respondent/s	SDO(Electrical), Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Parposi, Tileibani, TPWODL, Deogarh.

Appeared

For the Complainant- Narayan Behera

For the Respondent - SDO(Elect.), Deogarh, TPWODL.



GRF Case No- BRL/544/2024

- (1) Narayan Behera
At-Salohi,
Po- Laimura
Dist- Deogarh-768108
Consumer No.- 4141-1519-0542

COMPLAINANT

VRS

- (1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already been handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A.P. Sahin)

Member (Finance)
Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A.K. Satpathy)

President
President

**Grievance Redressal Forum
TPWODL, Burla - 768017**

- Copy to:** - (1) Narayan Behera, At-Salohi, Po- Laimura, Dist- Deogarh-768108.
(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orienc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com
GRIEVANCE REDRESSAL FORUM

544/2024

Received

Complaint No. 10 No.....
Di..... Consumer No. 4141-1505-0508
TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Narayan Behera
AT- Salohi, PO/PS- Laimura m: b= 985489 1137
Dist - Deogarh - 768108

(2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

S.D.O. TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ମୁଁ ଏହି ମାତ୍ରାରେ (କୋଷ୍ଠ) ଉପରୋକ୍ତ କାର୍ଯ୍ୟକ୍ରମରେ ଉଲ୍ଲେଖ କରୁଥିବା କାର୍ଯ୍ୟକ୍ରମରେ
କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ
କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ କାର୍ଯ୍ୟକ୍ରମରେ

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Raipur
Date: - 28/08/2024

Narayan Behera

Signature of the Applicant

* Please add additional sheets if necessary